

Cancellation Policy

When can I cancel my SupportWhatYouLike.com ad?

You can cancel at any time. Note, though, that your ad will stay up through the end of the term for which you have paid, unless you choose to have it taken down.

For example, if you paid for 12 months for an ad on SupportWhatYouLike.com on January 1 and you cancel on October 1, your ad will stay up until December 31. Or if you paid for a monthly ad on June 7 and you cancel it on September 9, your ad will stay up until October 6.

How do I cancel my monthly ad on SupportWhatYouLike.com?

To cancel your monthly subscription, go onto SupportWhatYouLike.com and then click on Cancel My Subscription in the footer and click the "Unsubscribe" button and follow the steps to correctly cancel your SupportWhatYouLike.com ad.

How do I cancel my annual ad on SupportWhatYouLike.com?

Since our annual ads are not automatically renewed, there is no need to cancel your ad, unless you do not want your ad to show up on our website.

How do I have my annual ad removed from SupportWhatYouLike.com?

To have your ad removed from SupportWhatYouLike.com, go onto SupportWhatYouLike.com and then click on "Remove My Ad" in the footer and follow the steps to correctly have your ad removed from SupportWhatYouLike.com ad.

How do I suspend my ad on SupportWhatYouLike.com?

To have your ad suspended on SupportWhatYouLike.com, go onto SupportWhatYouLike.com and then click on "Suspend My Ad" in the footer and follow the steps to correctly have your ad suspended on SupportWhatYouLike.com ad.

What happens when I cancel?

Your ad will be removed from SupportWhatYouLike.com at the end of your paid-up period and you will forfeit any remaining portion of your price stability guarantee. In other words, if you wanted a new ad on our site, you will have to pay the current rate for that ad (either standard rates or discount rates).

What happens if I cancel my trial period?

Your ad will be removed from SupportWhatYouLike.com at the end of your trial period and you not be charge after that point. If you later wanted a new ad on our site, you will have to pay the current rate for that ad (either standard rates or discount rates).

If you feel like you were inappropriately charged or would like to speak to someone about a refund, please visit SupportWhatYouLike.com call us at 888-741-5666.